

'Talksign'

Multi-lingual Spoken Information





Contents

What are Talksigns?	page 3
Talksign design and production	page 4
Talksign Attributes	page 5
General Information points	page 6
Health & Safety Environments	page 7
Repeating Messages	page 8
Clients & Applications	pages 9 - 11
Contact Details	page 12



What are Talksigns?

Talksigns are user friendly interactive panels which combine clear, colourful graphics with high quality spoken information in English and/or any other languages. The specially recorded audible messages are accessed by simply touching a 'virtual' button, making Talksigns a powerful tool for the delivery of important information.

Originally pioneered by Innovative Displays for delivering directional information in hospitals, Talksigns are currently being used to supply important information in a variety of locations including magistrates' courts, hospitals & health clinics, museums, university campuses, housing associations, shopping malls and construction sites. The Talksign technology can be easily adapted for an almost limitless range of applications - in fact, wherever there is a requirement for spoken information to be available on demand.

The clear, concise messages are of particular benefit to people with reading difficulties or visual impairment, and the optional inclusion of an induction loop can assist people with hearing impairments. Equally, the ability to have audible information in other languages is a valuable asset in addressing the needs of people whose first language is not English.

Our Health & Safety applications for Talksigns have proven extremely useful as training and induction tools in commercial kitchens, facilities management or on construction sites by providing spoken H&S information or instructions in a selection of languages.

Talksigns can also be linked to a loudspeaker or PA system and can be programmed to deliver a short automatically repeating message at timed intervals to suit.



Talksign design and production

Following consultation with the client, each Talksign is specially designed to suit their individual application requirements.

We work closely with our clients on the button layout and the design of the graphics to ensure maximum effectiveness. Corporate styles, logos and colours can be incorporated as required.

In addition, we can offer advice on the script content and complexity of information to be included. Alternatively, a full script writing service is available if required.

We will also arrange for the agreed script to be professionally translated and studio-recorded to a high standard in English and any other languages required.

If required, Talksigns can also include an in-built logging facility which identifies and records when each button is touched, what information is requested and which language is activated. This information is then remotely downloaded and reports on the usage of the Talksign are produced on our secure website.

Talksign panels can be manufactured to any practical size from A3 upwards and can be either wall fixed or freestanding.

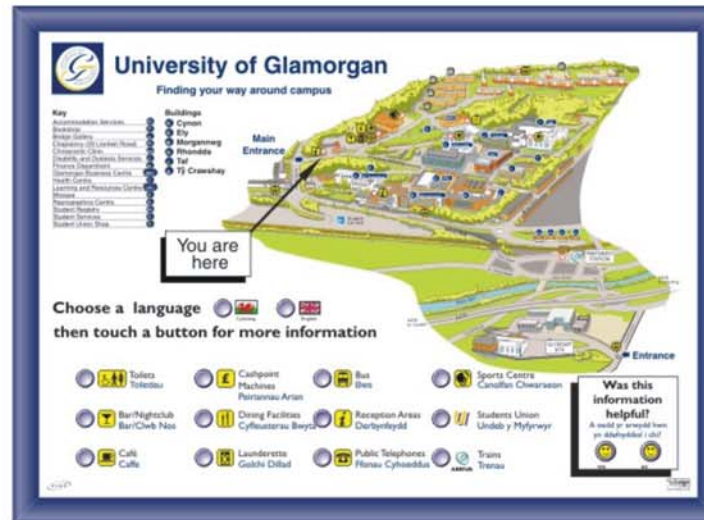
The Talksign operates on a low voltage power supply simply requiring a 3 pin socket outlet.



Talksign Attributes

- Spoken information in any language at the touch of a button
- Information is accessible 24/7
- Especially useful when reception or help desks are closed
- Easily customised to suit any location or purpose
- Helps to improve customer experience and relieve pressure on staff
- Automatic timed responses can be accommodated if required
- Particularly useful where English is not the first language of the user
- Talksigns can be fitted with battery back-up and LED to indicate power status
- Talksigns can also be programmed to log usage (date, time etc.)
- Data collected can be accessed and analysed on a secure website
- SMS text 'alerts' can be generated alerts for immediate on-site attention

General Information Points



- 24hr spoken information in any language at the touch of a button
- Especially useful when reception or help desks are closed
- Helps to meet DDA requirements and improves customer experience
- Easily customised to suit any location or purpose

Health & Safety Environments

- High staff turnover
- Multi-lingual staff
- Growing H&S responsibility
- Communication challenge
- Need to show due diligence
- Your risks, their language
- Induction & training
- Staff competence record





Repeating Messages



- 24hr spoken information in any language
- Automatic timed messages
- Make important information harder to ignore
- Multilingual options

Clients & Applications



General Information
Public Buildings



Transport for London

Trial - Disabled Access



Health & Safety
Construction Sites



Public Information



Wayfinding
Museums



Wayfinding
Shopping Centres

“Many thanks for producing the Environment Agency Flood Warning Talk Boards. We had a very tight deadline to design and install these boards and Innovative Displays met with our time scales and exceeded our expectations. We have found the service you provided professional and exceptional customer service”. **Principal Communications Officer - Environment Agency**

Clients

Health & Safety Information, Wayfinding Directions, Talking Maps, Health Information, Learning Aid, Multi-lingual Information.



University of Glamorgan

"Thank you so much! We are loving the signs and have heard positive feedback from staff. Thank you so much to your team for all your assistance and fantastic advice". - **Patient Advice and Liaison Service - Salisbury Hospital**

"We are very pleased with the solutions delivered by Innovative Displays and the flexibility they give for further enhancements. Their use of our corporate design style on the signs was excellent and they worked to a very tight timescale delivering on time for a very important deadline for Twin Valley Homes". - **Marketing & PR Manager - Twin Valley Homes**

"...(The Talksigns) are an excellent way of giving basic and commonly-requested information in a variety of languages, and tie in with our popular language service which provides interpreting and translation for people whose first language is not English." - **Manager for Patient Advice and Liaison Service - Guy's and St Thomas' NHS Foundation Trust**



Contact details:

Innovative Displays
37a College Road
Bromley
Kent, BR1 3PU.

Tel: +44 (0)20 8313 1058

Fax: +44 (0)20 8315 0115

E-mail: Sales@innovative-displays.ltd.uk